

Bestuur van Vereniging van Eigenaren Belvédèrebos
p/a Belvédèrebos 6
2715VA Zoetermeer
Zoetermeer, 28 januari 2025



Subject: Even elevator High-rise buildings

****this concerns a letter to all members living in the high-rise building****

Dear owner,

On behalf of the VvE Belvédèrebos we will inform you as follows

As previously reported, communication from Orona is sparse and brief. In response to our many requests and reports in recent days, it appears that there are now serious problems with the Even elevator high-rise buildings.

See the message below from Orona's General Manager Service & Operations, which was sent to us today at 3:27 PM

Quote

As mentioned in my email, I would have the elevators monitored. The technician who came this afternoon saw new error messages with a risk of lock-ups and decided to put the lift out of service. It appears that the problems are caused by the brake control system. These are located on the machine and serve as protection for switching the machine off and on. We are busy organizing things and I have already scheduled a repair technician for Thursday afternoon. This concerns a complex malfunction where the cause and effect were not immediately clear. Very annoying for the residents, but I don't want to take the risk of running the elevator with the risk of being locked up and/or problems like in recent days.

Unquote.

In view of the above message, it is also a complete surprise for the board that the even lift is operational again at this time (5 p.m.). We are of course trying to get a response from Orona.

Yours sincerely,

On behalf of the Board of VvE Belvédèrebos 1 to 246 in Zoetermeer